



PRODUCT RECALL

OF “RWS” AND “BLITZ AND KERNER” 9X17

STUNNING CARTRIDGES FOR LIVESTOCK:

FURTHER INFORMATION

Dear Business Partner,

With regard to the product recall of “RWS” as well as “BLITZ and KERNER” 9x17 livestock stunning cartridges, we would like to provide you with further information in this letter regarding the background, the procedure for affected goods, and answers to frequently asked questions. This information is intended to support you in handling the product recall with your customers.

The following information is included in this mailing:

1. Background
 2. Affected products
 3. Non-affected goods
 4. Procedure for affected goods
 5. Current status
 6. Communication guidelines
 7. Frequently asked questions
 8. Further information
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1. BACKGROUND

A product safety recall has been initiated for certain batches of livestock stunning cartridges of the brands “RWS” as well as “BLITZ and KERNER” in caliber 9x17. The reason for this is a possible overloading of individual batches. This measure is being taken as a precaution to protect users and equipment.

2. AFFECTED PRODUCTS

- Only clearly defined items in connection with specific batch/lot numbers are affected.
- Identification via packaging / back of the container / inside of the lid.
- The official recall documents are authoritative.

Important: Affected products must no longer be used, distributed, or placed on the market.

Manufacturing Codes – Sirok Production 2018–2023

2018					
71EN	71AN	66KN	64DN	63AN	61HN
61CN	60FN	59FN	56AN	54MN	54BN
52KN	52JN	50DN	47EN	47CN	47BN
45FN	45DN	44JN	43EN	41CN	

2019

70HO	69GO	69CO	68LO	67LO	67DO
66JO	66HO	65PO	63DO	61LO	61HO
60JO	59KO	59BO	58LO	57JO	57DO
56KO	56AO	55EO	54PO	53LO	53EO
52KO	52DO	51DO	49DO	48LO	47PO
47KO	45HO	45GO	44LO	42MO	42KO
41FO					

2020

71HP	71CP	70GP	70DP	70AP	69AP
67HP	66EP	64DP	64BP	63AP	62DP
61EP	60BP	59LP	59FP	58HP	58BP
57MP	57GP	56DP	55HP	54MP	54EP
53GP	53EP	53BP	52LP	52EP	52BP
51FP	48DP	47EP	46HP	46DP	45FP
44FP	43GP	43FP	42CP	41MP	

2021

71CQ	70KQ	69GQ	69FQ	67KQ	65LQ
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65KQ	65EQ	63JQ	63CQ	61MQ	60AQ
59HQ	58KQ	57LQ	56CQ	55AQ	53JQ
52DQ	52AQ	51EQ	50LQ	49AQ	48MQ
46MQ	46HQ	44KQ	43FQ	42HQ	41JQ
41AQ					

2022

69LR	68GR	67HR	67FR	66ER	65LR
65KR	65ER	65DR	64FR	64CR	64AR
63BR	62LR	62JR	61DR	60ER	59JR
59BR	57HR	56CR	55BR	54LR	54KR
54DR	53KR	53DR	53AR	52JR	49MR
46JR	46ER	45ER	44CR	43LR	43KR
43AR	42MR	41FR	41DR		

2023

69CS	68DS	67BS	67AS	66DS	64DS
63CS	63AS	62CS	61BS	60CS	60BS
59DS	54BS	53BS	52DS	50AS	49CS
49BS	49AS	47CS	44DS	43BS	42AS

41CS					
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Below you will also find all the manufacturing codes for products manufactured in Fürth:

Manufacturing Codes – Production Fürth 2024–2025

RWS livestock stunning cartridges 9x17 RED DO 50 (2430664)		
DAG24K5950	DAG24K5951	DAG25B5774
DAG25C5775	DAG25B5797	
RWS livestock stunning cartridges 9x17 YELLOW DO 50 (2430665)		
DAG24L5952	DAG24L5953	DAG25B5772
DAG25B5773	DAG25C5778	DAG25C5779
DAG25B5796		
RWS livestock stunning cartridges 9x17 BLUE DO 50 (2430666)		
DAG25A5770	DAG25D5780	DAG25B5799
RWS livestock stunning cartridges 9x17 GREEN DO 50 (2430667)		
DAG25A5771	DAG25B5776	DAG25C5777
DAG25B5798		

3. NON-AFFECTED GOODS

Products outside the batch/lot numbers specified in the recall documents are not affected and can continue to be used as intended and handled in regular business operations.

4. PROCEDURE FOR AFFECTED GOODS

Affected goods must be returned exclusively via the respective procurement channel within the existing supply chain. Processing must take place along the respective distribution levels.

Direct return and credit can only be provided to direct customers of RWS.

Collection of the affected goods will be organized for our direct customers as part of the recall process.

After inspection of the returned goods, a credit note will be issued. The goods will not be replaced.

Note for retailers: Structured processing via the respective supply chain is required to ensure traceable and proper reimbursement.

5. CURRENT STATUS

RWS is currently working intensively on analyzing the causes.

Currently not possible:

- Statement on future availability
 - Specification of delivery dates
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6. COMMUNICATION GUIDELINES

- Only the batches specified in the recall documents are affected.
- Affected goods must no longer be used or passed on.
- Non-affected goods can continue to be used.
- Return processing takes place exclusively via the respective procurement channel within the supply chain.
- Return and credit by RWS are only possible for direct customers.
- The affected goods will be credited; no replacement will be provided.

7. FREQUENTLY ASKED QUESTIONS

How do I identify affected goods?

By the batch/lot number according to the official recall documents.

Which marking is authoritative?

The markings on the packaging, back of the container, or inside of the lid according to the recall documents are authoritative.

What should be done if the marking is illegible or unclear?

In case of doubt, the goods should be treated as affected and returned via the respective procurement channel.

Where should the goods be returned?

Returns must be made exclusively via the respective specialist retailer or the existing procurement channel within the supply chain.

Why can the goods not be returned directly to RWS?

For organizational reasons, processing must take place along the existing supply chain to ensure traceable and proper reimbursement. Direct acceptance and credit by RWS are only possible for direct customers.

Will the goods be replaced?

No. Affected goods will be credited after inspection. No replacement will be provided.

Will the goods be collected?

Collection will be organized for our direct customers as part of the recall process.

Is there already any information on new availability?

No. No final information is currently available on this.

8. FURTHER INFORMATION

Supplementary documents, such as a safety data sheet, will be provided if required. Overviews of affected manufacturing codes are part of the official recall documents.

NOTE

This information reflects the current status. Further developments and adjustments remain reserved.

If you have any further questions, please do not hesitate to contact us at +49 911 7930-202.

We thank you for your understanding, your active cooperation, and sincerely apologize for any inconvenience.

Yours sincerely,

RWS GmbH

