KERBL

Return Note

Albert Kerbl GmbH
Returns
Felizenzell 9
84428 Buchbach
Germany

costumer no.	
company	
street / P.O. box	
city / postcode	
state / province / county	
contact person	

Please include this return note in all your returns

☐ return from order *)

invoice no.:	
delivery note no.:	
number of packages:	

☐ service/repair order *)
Please fill in service order additionally,
please send urgent service/repair orders separately

Please fill in this form completely
A detailed description helps us to speed up correctly processing your return.

item no.	item description	returned qty		reasons					explanation
		pcs.	packs.	01	02	03	04	05	
				☐	☐	☐	☐	☐	
				☐	☐	☐	☐	☐	
				☐	☐	☐	☐	☐	
				☐	☐	☐	☐	☐	
				☐	☐	☐	☐	☐	
				☐	☐	☐	☐	☐	

01 wrong qty | 02 wrong item | 03 defective (explanation)
04 item does not meet the expectations | 05 other reasons (explanation)

Important
Returns can only be processed with prior announcing them and with a completely filled in return note.
Please notify us by telephone before sending off the goods.
The return of dangerous goods is not possible!

Please note that all returns not announced previously as well as returns resulting from wrong item numbers or item quantities on the customer's purchase order are considered unjustified. For unjustified returns we charge a handling fee of 10% of the net merchandise value. In case the merchandise is not in immaculate condition (e. g. missing or damaged original packing, dirty, labelled, etc.), we charge 20% of the net merchandise value. Not saleable merchandise (defective, no longer in the range, from third parties) will not be credited and disposed of or sent back at the customer's expense.
*) please tick as appropriate