

Complaint questionnaire for automatic chicken doors



General customer details:

Company: _____

First name & surname: _____

Address: _____

Post code/Town: _____

Contact: _____

Tel.: _____

E-mail: _____

Description of defect:

Please describe precisely and in detail.

Item number _____ Version no.: V _____

Do you use a light sensor?	Yes	☐	No	☐
Is the coop positioned in direct sunlight?	Yes	☐	No	☐
Is the AC mode on or off?	On	☐	Off	☐
Which mode is used?	T-Off mode	☐	Time	☐
How is the control unit operated?	Mains plug	☐	Battery ☐ Solar	☐
Have you installed pulleys?	Yes	☐	No	☐
Do you use a Kerbl brand slider?	Yes	☐	Other brand	☐

Please attach the following documents:

- Purchase invoice
- Informative images:
 - of control unit without lid, inner workings clearly visible
 - of the version number; you will find this on the sticker on the side
 - of the complete setup